



**MEDIA  
RELEASE**

February 17, 2010  
For Immediate Release

**Fraudulent Representations In Latest Telephone Blitz To TBHydro Customers**

Thunder Bay, ON – Thunder Bay Hydro has received calls from concerned customers about a telemarketing campaign whose callers are claiming to be under contract with “*the province*”. The callers are claiming to be ‘responding to high energy prices in the area’ by offering a ‘hydro energy saver’ device at a cost of hundreds of dollars.

The device has no known scientific merit. The company selling the device is in no way affiliated with either the province or any provincial electricity organization.

Thunder Bay Hydro does not provide third party retailers with customer information or account details. Once an order has been placed, the threat to charge your electricity bill if you don’t pick the C.O.D package up carries no weight. Customers may be interested to know that the average monthly bill amount of ninety dollars being quoted to them is simply an average residential bill statistic for the province.

Thunder Bay Police are investigating the matter.

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For More Information -  
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