



MEDIA  
RELEASE

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For Immediate Release

## **Loss of Power Supply Affects over 20,000 in South Ward**

Thunder Bay, ON – A loss of supply from Hydro One left over 20,000 Thunder Bay Hydro customers without power over the lunch hour yesterday. The outage lasted three minutes and full restoration across the local grid took five minutes.

“We realize that a power outage such as this can be frustrating. Unfortunately, we cannot deliver power when it is not being supplied to us,” says Tim Wilson, Vice President of Customer Services and Conservation. “When the time comes to restore power to such a large sector, we need to do it safely and methodically.”

Thunder Bay Hydro is following up with Hydro One to understand the cause.

-30-

For More Information -  
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