



MEDIA
RELEASE

January 25, 2011
For Immediate Release

Benefit Line May Raise Questions

Thunder Bay, ON – Thunder Bay Hydro customers will begin to see the “Ontario Clean Energy Benefit” line on their local hydro bills starting this week. By regulation, the line reads “Ontario Clean Energy Benefit (-10%).” However, because the benefit takes effect as of January 1, 2011, it will take up to two months before the reimbursement will result in a full ten per cent reduction of their entire bill.

“Our billing statements include electricity use for a 60 day period prior to the bills being issued,” points out Tim Wilson, Vice President of Customer Service and Conservation at Thunder Bay Hydro. “The benefit does not cover electricity use during 2010, so it will take until late March until all electricity use being billed on our statements qualifies for application of the benefit.”

Customers should look for the dates stated on the “*Meter reading period*” located on the second page of their statement to determine how much of their electricity consumption falls into the period eligible for the benefit. The Ontario Clean Energy Benefit applies to electricity charges incurred as of January 1, 2011 and will continue for the next five years.

The benefit, announced by the Ontario government on Nov. 18, provides residential and small business consumers with a ten per cent benefit for electricity charges including electricity costs, regulatory charges, the debt retirement charge and taxes. For a typical hydro consumer using 800 kilowatt hours per month, the savings are around \$20 dollars on every two-month billing period.

-30-

NOTE

For More Information -
Kathy Stubbs
Executive Assistant
Thunder Bay Hydro
807-343-1126