



MEDIA
RELEASE

May 13, 2011
For Immediate Release

Ads May Confuse Thunder Bay Hydro Customers

Thunder Bay, ON – Thunder Bay Hydro is receiving calls from customers inquiring about advertising issued throughout the province by the Ontario Energy Board with the message that the lowest energy rates now start at 7 pm on weekdays. Thunder Bay Hydro customers are currently not on Time of Use rates and this information does not apply to them.

Thunder Bay Hydro is responsible for the power line system within the city limits of Thunder Bay and Fort William First Nation. The new pricing system for Thunder Bay Hydro customers is scheduled for meter read periods that begin after August 5, 2011.

Thunder Bay Hydro will continue with its plan to provide customers with information through their bills and website until the changeover takes place.

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For More Information -
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