



MEDIA
RELEASE

August 9, 2011
For Immediate Release

Time of Use Transition Rescheduled

Thunder Bay, ON – Thunder Bay Hydro has decided to move the transition to Time-of-Use rates for electricity to October. This move will give the utility time to resolve some software issues that had been identified during testing of the new rates.

“Our extensive testing has identified some outstanding issues with our billing software. These need to be addressed before we have the confidence to move forward with applying Time-of-Use rates to our customer statements,” says Tim Wilson, Vice-President of Customer Service and Conservation. “We have revised the timeline to implement the Time-of-Use prices to allow for continued work with our software vendors to ensure that all of our concerns are resolved before we move forward.”

The new rate structure was expected to be applied to billing periods that began after August 5th. This would have resulted in new billing in late September. First bills reflecting the new rate structure are now expected to be delivered before the end of 2011.

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For More Information -
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