

You could



**FREE  
ELECTRICITY  
FOR A YEAR\***

## When you take our Residential Customer Survey

Knowing how you use electricity in your home today will help us prepare for tomorrow's conservation programs.

### You have the power to shape the future!

We're asking our customers to take the time to complete our survey so that we can develop programs that best meet our local needs and ensure a reliable, safe and cost-effective electricity supply in the years to come.

Grab your bill, go to your computer and visit [WWW.TBHYDRO.COM](http://WWW.TBHYDRO.COM)

After you complete the survey, you will be directed to a page to enter to win a "free year worth of electricity\*". *If you don't have the internet*, call 343-1131 and we'll send out a survey in the mail. Be sure to have your account number handy.

\*One (1) grand prize of a non-transferable credit up to \$1,200.00 (constituting the maximum amount payable for the winner's electrical supply bills from Thunder Bay Hydro), to be credited to the winner's Thunder Bay Hydro account for electricity supply bills issued between May 1, 2010 and April 30th, 2011. The Grand Prize credits will not qualify for a cash refund or cash rebate, even if an account is closed before credits are fully used up. Be sure to have your 12-digit Thunder Bay Hydro account number handy when you're ready to complete the survey. Complete the survey on-line at [www.tbhydro.com](http://www.tbhydro.com). All on-line entries must be received by 11:59:59 p.m. EST March 15, 2010 (the "Contest Closing Date"). If you don't have Internet access, you may participate in the contest by phoning 343-1131 and providing your Thunder Bay Hydro account number to request a printed copy of the survey. Complete the survey form as well as the contest entry form and return it by mail in the envelope provided with your survey. When your completed survey is received, you'll be entered into the contest. All printed entries must be received by 11:59:59 p.m. EST on March 15, 2010 (the "Contest Closing Date"). Limit of one entry per Thunder Bay Hydro Electricity Distribution Inc. account number. Complete rules and regulations available online or with printed contest entry form.