

In case of a MAIL SERVICE INTERRUPTION



Receive your bill via email!

Thunder Bay Hydro is now offering an Electronic Statement Service (ESS).

- Receive your statement in the form of a pdf file attachment sent to your email address.

Visit our website www.tbhydro.com or call **343-1131**.

There are many easy and convenient ways to pay your Thunder Bay Hydro bill in the event of a Canada Post Strike.

Drop Box

The following places have drop boxes where you can place a **Cheque or Money Order in one envelope with a Thunder Bay Hydro Bill**. *Sorry - No Cash Payments*

- Thunder Bay Hydro 34 Cumberland St. N.
- TBAYtel 1046 Lithium Dr.

Authorized Payment Depots

Please note, a service fee is charged at these locations.

South Side

Northern Credit Union
111 W Frederica St.
Jane's Variety
301 E Brock St E.
Provincial Credit Union
405 S James St.
Superior Credit Union
318 S Syndicate Ave.
Winner's Circle
600 Victoria Ave E. / VictoriaVille Mall

North Side

Provincial Credit Union
56 St Paul St.
Superior Credit Union
71 Algoma St. S.
Northern Credit Union
697 Red River Rd.
Superior Credit Union
320B Arundel St.

Credit Card

Credit card payments using VISA or MasterCard can be made using a toll-free phone number or online. This payment option is provided by a third party. Visit our website www.tbhydro.com or phone toll free 1-866-445-8941.

Through Your Bank

Payments can be made by **telephone or internet banking**, at any participating bank, trust company, and credit union or ATM machine. Ask at your financial institution.