

# In Case of MAIL INTERRUPTION



## Receive your bill via email!

Thunder Bay Hydro is now offering an Electronic Statement Service (ESS).

- Stop having paper statements sent to you through the mail.
- Receive your statement in the form of a pdf file attachment sent to your email address.

**Visit our website [www.tbhydro.com](http://www.tbhydro.com) or call 343-1131 for quick & easy signup.**

## You will continue to be responsible for payment of your electricity bill

There are many easy and convenient ways to pay your Thunder Bay Hydro bill in the event of a Canada Post Strike.

### Pre-Authorized Debit

The amount due on your bill can be automatically withdrawn on the due date from your chequing account. Visit our website [www.tbhydro.com](http://www.tbhydro.com) or call 343-1131.

### Drop Box

The following places have drop boxes where you can place a Cheque or Money Order in one envelope with a Thunder Bay Hydro Bill. *Sorry - No Cash Payments*

- Thunder Bay Hydro 34 Cumberland St. N.
- TBAYtel 1046 Lithium Dr.

### Through Your Bank

Payments can be made by **telephone** or **internet banking**, at any participating bank, trust company, and credit union or ATM machine. Ask at your financial institution.

### Credit Card

Credit card payments using VISA or MasterCard can be made using a toll-free phone number or online. This payment option is provided by a third party. Visit our website [www.tbhydro.com](http://www.tbhydro.com) or phone toll free 1-866-445-8941.

### Authorized Payment Depots

*Please note, a service fee is charged at these locations.*

#### SOUTH SIDE

##### Northern Credit Union

111 W Frederica St Phone: 475-5817

##### Jane's Variety

301 E Brock St E Phone: 622-9116

##### Provincial Credit Union

405 S James St Phone: 626-5666

##### Superior Credit Union

318 S Syndicate Ave Phone: 624-2255

##### Winner's Circle

600 Victoria Ave E. / VictoriaVille Mall Phone: 622-2911

#### NORTH SIDE

##### Provincial Credit Union

56 St Paul St  
Phone: 346-2810

##### Superior Credit Union

71 Algoma St. S.  
Phone: 346-6715

##### Northern Credit Union

697 Red River Rd  
Phone: 767-1300

##### Superior Credit Union

320B Arundel St