



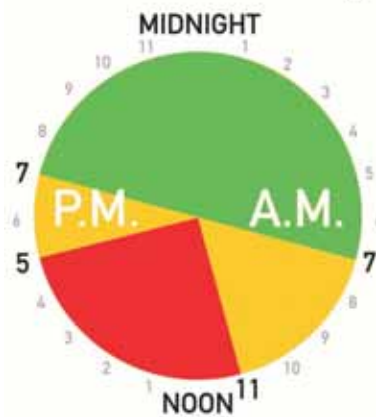
This is your last bill using Regulated Price Plan* rates

As part of a provincial plan to create a culture of conservation in Ontario, the price of your electricity use will now be calculated using “Time of Use” (TOU) rates.

This will help the province smooth out “peak demand” periods, which will result in a more efficient electricity system for all of us. Managing the “peak demand” period also has a positive impact on the environment.

Please review the bill inserts that have been provided to you or visit www.tbhydro.com for more information.

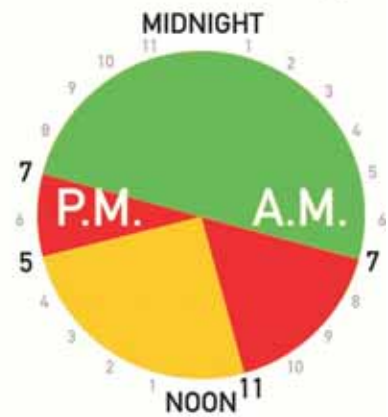
Summer-Weekdays



Weekends & Holidays



Winter-Weekdays



Effective the first day of your current billing period, you are now being billed using Time-of-Use pricing.

As of November 1, 2011 the rates for Time of Use periods are:

- On-peak: 10.8¢
- Mid-peak: 9.2¢
- Off-peak: 6.2¢

These rates are adjusted every six months on November 1 and May 1. Please visit the Ontario Energy Board website at www.ontarioenergyboard.ca for new rate announcements.

** If you currently purchase your electricity commodity through a retailer, you will continue to follow the terms and price stated in your contract.*